

**STATE QUALITY IMPROVEMENT COMMITTEE
MINUTES, January 9, 2002**

Type of Meeting:	State Quality Improvement Committee	Date:	April 10,2002
Place:	Andiamo's Restaurant, Sacramento	Starting Time:	10:00 A.M.
Chairperson:	Penny Knapp, M.D., Carol Hood, DMH Deputy Director	Ending Time:	3:00 P.M.
Members Present:	Daphne Shaw, Ann Arneill-Py, Darlene Prettyman, Edward Walker, Jay Mahler, Steve Leoni, Gary Pettigrew, Joyce Ott-Havener, Mark Refowitz, Penny Knapp, Erma Kendrick, Beverly Abbott, Rachel Guerrero, Ann Heater		
DMH Support:	Teri Barthels, Carol Hood, Rita McCabe-Hax, Kathy Styc, John Lessley, Tom Wilson, Marilyn Bonin, Cathy Bishop, Dave Neilsen, John Lessley, Charlene Kessler,		
Other Attendees:	Eydie Dominguez, Nancy Callahan, Uma Zykofsky, Liz Freitas, Marian Williams, Peggy Kelly, Fred Hawley, Alice Washington, Wendy Neiswonger		
Agenda Item & Presenter	Factors Considered	Recommended Action	Scheduled Tasks
Introduction, Updates, Housekeeping Items Carol Hood	Carol Hood called the meeting to order at 10:10 am. She announced Penny Knapp would attend the meeting later. State QIC members, DMH staff and other attendees introduced themselves.		
DMH Presents Proposed Agenda Carol Hood	Agenda approved as proposed.		
Minutes from Previous Meeting Carol Hood	Minutes approved as presented.		
Goal 1 Report from QIC Community Mental Health Services Workgroup; Expanded Data on Client Retention Edward Walker	Edward Walker reported as the Vice Chair of the Community Mental Health Services Workgroup for Karen Hart. He explained that, at the request of the QIC, the Workgroup had been analyzing further the retention rate data presented at the October 2001 meeting. Nancy Callahan explained that the new		

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Nancy Callahan	<p>data looks at new Medi-Cal clients seen in October 2000 who returned or did not return for a second service. The data also displays the number of new clients seen in October 2000 whose first visit was 45 minutes and of those, who also received a second 45 minute service within six months. The data showed high rates of return, especially in children.</p> <p>Members felt that, given the positive nature of the data, it ought to be publicized to a greater degree.</p>		
<p>“Future Directions for the State QIC” - Subgroup Report</p> <p>Carol Hood</p>	<p>At the January 2002 meeting several members agreed to meet and discuss this topic.</p> <p>Gary Pettigrew, Maria Maceira, Nancy Callahan, Penny Knapp, Rita McCabe-Hax, Carol Hood and Marilyn Bonin met for two hours on April 3. Ms. Hood reported the summarized contents of the discussion. She also presented several DMH staff recommendations on future directions.</p> <p>After a lively discussion the members made a variety of recommendation.</p>	<p>Based on the discussion, the following recommendations were made:</p> <p>The Institute of Medicine (IOM) report is important and merits further discussion. A smaller study group should be assembled to discuss how it can fit into the existing activities of the State QIC. Volunteers for this group were Darlene Prettyman, and Fred Hawley, Neal Adams and Maria Maceira will also be asked to participate.</p> <p>Members would like a presentation on the IOM report at the next meeting.</p> <p>Members want a status report at the next meeting to determine progress on the analysis of the performance</p>	<p>State QIC staff will:</p> <p>Arrange a meeting/call to discuss the IOM report.</p> <p>Place IOM presentation on June agenda.</p> <p>Prepare a status report on</p>

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		<p>measurement set to date.</p> <p>Data should be widely disseminated to be useful to as many stakeholders as possible.</p> <p>Future topics for discussion should grow out of the activities and experiences of the QIC over the course of the last year.</p> <p>Work to clarify the relationship between the state and local QI activities and organizations.</p> <p>The agenda for the next meeting should allow continuing time for this discussion.</p> <p>Members prefer to continue a group lunch.</p> <p>Standing reports and committee reports should be placed on the agenda as necessary.</p> <p>Routine materials can be placed on the DMH website instead of being mailed to members each time.</p> <p>The members prefer to keep the existing title except to substitute the word "Council" for Committee.</p> <p>New federal Medicaid regulations may impact the state's existing QI</p>	<p>performance measures.</p> <p>Develop a data dissemination plan for discussion.</p> <p>Provide time for additional discussion of future directions at the next meeting.</p>

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<p>DMH Staff Report</p> <p>California Mental Health Planning Council Quality Improvement Committee Report</p> <p>Carol Hood, Ann Arneill-Py, Marilynn Bonin, Rachel Guerrero</p>	<p>Rachel Guerrero reported progress on the QIC recommendation to the Director that a Latino Access study be included among the requirements of the quality Improvement activities of the local mental health plans. The language was included in the contracts for the upcoming year. Training on developing the Latino access studies will be provided through the DMH contract with the California Institute for Mental Health</p> <p>Carol Hood gave an update on Department budget hearings and a Realignment Study presently being reviewed.</p> <p>Ann Arneill-Py reported the Planning Council was going to have a special meeting to discuss performance outcomes, particularly in terms of oversight and accountability.</p> <p>Marilynn Bonin distributed correspondence from Contra Costa County about the Recovery Implementation Survey they have developed. There was also discussion about the cultural competence of the Recovery Model</p>		<p>Staff will continue to work with Contra Costa County on the Recovery Survey and bring updates on the work to future QIC meetings.</p>

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<p>Caring for California Initiative</p> <p>Penny Knapp</p>	<p>Penny Knapp did a PowerPoint presentation on the Caring for California Initiative, which has been partly funded by DMH. The initial goal of this research is to determine existing use of evidence-based practice (EBP) in the treatment of school-age children/youth and what influences the more frequent use of EBPs. Findings were obtained through data abstraction from client charts. In the second round, the research will look at cultural competence factors and develop more analysis by ethnicity.</p> <p>Dr. Knapp will report further results to the QIC as they become available.</p>		
<p>Focus Group Update</p> <p>John Lessley</p>	<p>John Lessley reported on changes in the questions for the next years' focus groups. The intent is to have questions that will be more relevant to the day-to-day experience of clients and family members. He also discussed the importance of county collaboration. Staff will be working on materials for counties to use in focus group member recruitment.</p> <p>He also reported on Year Three themes from the previous year focus groups. A more formal report will be forthcoming</p>		
<p>Updates/Reports:</p> <p>Clients and Family Member Task Force</p>	<p>Joyce Ott-Havenner reported the Task Force is putting the final touches on the Client and Family Member Involvement Template for use by DMH staff. The</p>		

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<p>Joyce Ott-Havenner</p> <p>EPSDT Carol Hood</p> <p>Inpatient Treatment Review Workgroup Marilynn Bonin</p> <p>CSI Kathy Styc, Tom Wilson</p>	<p>Task Force will also undertake the client and family member involvement special study for the State QIC.</p> <p>The EPSDT Legislative Report has been released for distribution. It will be placed on the DMH website.</p> <p>Ms. Bonin referred members to the materials in the mail-out under Tab 6. She recapped recent progress on the Rehospitalization Special Study. The Workgroup hopes to present the special study write-up at the State QIC meeting in the Fall of this year.</p> <p>Kathy Styc introduced Tom Wilson, the new manager in her unit responsible for CSI. He and his staff hope to bring the first CSI data to the QIC meeting in June.</p>		
<p>Public Comment Carol Hood</p>	<p>Ms. Hood announced the opportunity for additional public comment. No speakers arose.</p>		
<p>Meeting Planning Evaluation of this meeting All members</p>	<p>The next meeting has been scheduled for June 19th at the Red Lion Hotel in Sacramento. There will be another meeting on Wednesday, September 25, 2002.</p>		<p>Staff will make appropriate meeting arrangements.</p>
<p>Adjournment Carol Hood</p>	<p>The meeting was adjourned at 3:05 pm.</p>		